

## Application Data Sheet

### Application Information

Application Type:: Regular  
Subject Matter:: Utility  
Suggested Classification::  
Suggested Group Art Unit::  
CD-ROM or CD-R?:: No  
Title:: Dynamic Help Option For Internet Customers  
Attorney Docket Number:: INVE16US  
Request for Early Publication?:: No  
Request for Non-Publication?:: Yes  
Suggested Drawing Figure:: 7  
Total Drawing Sheets:: 8  
Small Entity:: Yes  
Petition included?:: No  
Secrecy Order in Parent Appl.?:: No

### Applicant Information

Applicant Authority type:: Inventor  
Primary Citizenship  
Country:: US  
Status:: Full Capacity  
Given Name:: Aleksander  
Middle Name::  
Family Name:: Szlam  
Name Suffix::  
City of Residence:: Alpharetta  
State or Province of Residence:: GA  
Country of Residence:: US  
Street of mailing address:: 9380 Colonnade Trail

09085717 062001  
T00290 7T258880

City of mailing address:: Alpharetta  
State or Province of mailing address:: GA  
Country of mailing address:: US  
Postal or Zip Code of mailing address:: 30022

Applicant Authority type:: Inventor  
Primary Citizenship  
Country:: US  
Status:: Full Capacity  
Given Name:: Thomas  
Middle Name:: R.  
Family Name:: Buie  
Name Suffix::  
City of Residence:: Atlanta  
State or Province of Residence:: GA  
Country of Residence:: US  
Street of mailing address:: 3475 Oak Valley Road, Townhouse #50  
City of mailing address:: Atlanta  
State or Province of mailing address:: GA  
Country of mailing address:: US  
Postal or Zip Code of mailing address:: 30326

Applicant Authority type:: Inventor  
Primary Citizenship  
Country:: US  
Status:: Full Capacity  
Given Name:: Kirk  
Middle Name:: L.  
Family Name:: Somers  
Name Suffix::  
City of Residence:: Alpharetta

00885747 063001

State or Province of Residence:: GA  
Country of Residence:: US  
Street of mailing address:: 5030 Red Robin Ridge  
City of mailing address:: Alpharetta  
State or Province of mailing address:: GA  
Country of mailing address:: US  
Postal or Zip Code of mailing address:: 30022

Applicant Authority type:: Inventor  
Primary Citizenship  
Country:: US  
Status:: Full Capacity  
Given Name:: Charles  
Middle Name:: L.  
Family Name:: Warner  
Name Suffix:: II  
City of Residence:: Decatur  
State or Province of Residence:: GA  
Country of Residence:: US  
Street of mailing address:: 117 Pope Circle  
City of mailing address:: Decatur  
State or Province of mailing address:: GA  
Country of mailing address:: US  
Postal or Zip Code of mailing address:: 30030

### **Correspondence Information**

Correspondence Customer Number::  
Name:: Charles L. Warner II, TROUTMAN SANDERS LLP  
Street of mailing address:: 600 Peachtree Street, N.E., Suite 5200  
City of mailing address:: Atlanta  
State or Province of mailing address:: GA

**WORLD BANK**

Representative Customer Number:	006980
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<b>Application:</b>	<b>Continuity Type:</b>	<b>Parent Application:</b>	<b>Parent Filing Date:</b>
This Application	Non-Provisional of	60213378	06/23/00

**SECRET**

### Assignee Information

0740962.01